

Warranty



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Another Country (“Seller”) offers a guarantee to the original Purchaser (“Purchaser”) that the Another Country product lines sold through the Another Country online store or retail stores (hereinafter “Products”) it manufactures are free of defects in workmanship and materials. Should any failure to conform with this limited warranty appear to a Product listed below during the applicable warranty period from the date of shipment, the Seller shall, upon prompt notice, repair or replace, at its option and costs, the affected part of parts.

Limited 5 Year Warranty

This applies to Another Country tables, coffee tables, cabinets, day bed bases, sofa frames

Limited 1 Year Warranty

This applies to Another Country chairs, stools, benches, upholstery items such as mattresses and seat pads, and accessories.

Everything we sell, including our mattresses, is handmade using superb materials and time-honoured techniques that ensure a product that will last a lifetime. If there is a manufacturing defect this will become apparent within the first year of use.

If there are no problems within that first year, then you have received a product true to the excellent Another Country standard of quality and craftsmanship, and can look forward to many years of enjoyment from your purchase.

Please note that this guarantee does not apply to:

Failure to follow product care instructions as supplied by Another Country

Damage caused by a carrier other than Seller.

Normal wear and tear or acts or omissions of parties other than Seller (including user modification).

Customers Own Material or other third party materials applied to Products.

Products not installed following instructions or damaged by careless removal of packaging.

Dramatic temperature variations or exposure to unusual conditions.

Natural variations occurring in wood, fabric, and leather shall not be considered defects, and the Seller does not guarantee the colourfastness or matching of the colours, grains, textures or surface hardness of such materials.

THE EXPRESS GUARANTEES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER GUARANTEES, EXPRESS OR IMPLIED, INCLUDING ANY GUARANTEES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE AND ALL OTHER GUARANTEES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

The remedies provided above are the Purchaser’s sole remedies for any failure by the Seller to comply with its obligations regarding the Products. Correction of any nonconformity in the manner and for the period of time provided shall constitute complete fulfilment of all liabilities of the Seller, with respect to or arising out of the Product furnished hereunder.

