

# Care Instructions



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## The Basics:

Thank you for buying (or for considering buying) one of our products.

Please read these Care Instructions carefully. The 'Basics' apply to all collections. Beyond that, please refer to the specific 'Series' or 'Collection' guidelines below.

### *Natural Variation:*

Most of our furniture is manufactured from natural materials which can display natural variations. Timber especially can display different grain patterns and will change colour and mellow over time, brass will tarnish, and fabrics can slightly discolour; - these are just characteristics of the natural beauty of the material but with proper maintenance they will age gracefully and last a lifetime. Separately, note that new furniture may vary in colour from items that have been previously purchased.

### *Environment:*

Except where specified, our furniture is designed for indoor use with a relative humidity level between 25% and 60% and a temperature between 18 and 24 degrees Celsius (64 and 75 degrees Fahrenheit). When it leaves the workshop, the timber has been dried to a low level of humidity but wood is a living material and it will adapt to its surroundings. High humidity will cause wood to expand, whilst a low humidity environment, can cause slight warping or hairline cracks. If these things occur, it is a natural reaction of the timber to its environment and not a manufacturing defect. Keeping furniture away from air conditioning units and radiators will minimise the chances of the timber drying out, whilst keeping furniture out of direct sunlight will prevent fading.

### *Care for Oiled & Waxed Furniture:*

In terms of everyday use, please remember that wood is a porous material so it will naturally absorb liquids and grease stains. This is minimised by finishing the timber with a layer of oil and wax, and by following these basic instructions.

Clean-up spillages and liquids from timber furniture as quickly as possible to prevent it from being absorbed into the wood. Oily stains are particularly hard to get out of the wood so take extra care with these. Wipe up any spillages with a clean dry cloth or paper towel.

For daily cleaning of your table use a damp cloth or sponge with clean water, wiping down the whole surface as one. Do not concentrate cleaning or wiping on small patches/areas of your tabletop, even if the mark/tarnish is located in one particular part of the surface. This will cause the surface to appear patchy due to uneven wiping and rubbing. Do not use spirits, bleaches or any other chemical cleaners to clean the timber. Please also ensure that direct contact with hot objects is avoided.

For long term general maintenance, periodic reapplication of wax is recommended once or twice a year (if in the meantime you feel the wood becoming drier apply sooner). This will, over time, make the surface more resistant to marks or staining.

### *Applying Wax to Non-Lacquered Furniture:*

Your furniture arrives finished with a layer of oil & wax but we recommend you apply a fresh layer of wax (not oil\*) before using your furniture. (\* Please check Series-specific guidance below where exceptions apply, e.g. for items finished with Osmo).

To do this you will need natural wax and two soft white or undyed flannel cloths. We use Naturhaus Creme Wax which is included in our Care and Repair Kit. Take a small piece of the wax, the size relative to the surface being cleaned and rub it into one of the soft cloths. It is important to rub the wax thoroughly into the cloth so that it is one even thin layer, almost as if it has been absorbed by the cloth. Then use the cloth to rub the entire surface of the timber, always following the direction of the grain. Top up with wax if needed. Once the table has been waxed evenly all over, wipe the surface with the other clean white cloth to get rid of excess wax and to ensure a smooth application. Ensure the surface is dry to the touch before use. Ideally leave overnight.

### *Repairs to Oiled & Waxed Furniture:*

One important benefit of an Oil & Wax finish is the relative ease with which damage can be repaired. For larger scratches and more stubborn marks gently sand the surface prior to applying the wax. To do this use a sandpaper sponge or fine-grit sandpaper followed by the sandpaper sponge. Always work in the direction of the grain. After sanding the surface make sure it's free from dust before applying the wax as directed above.

### *Maintenance & More:*

Make sure to periodically check any fixings to ensure that none have come loose and to tighten where necessary, and never drag furniture when moving; always lift it.

### *Care & Repair Kit:*

The Care & Repair Kit includes our recommended choice of wax, Naturhaus, along with one 100% Egyptian cotton white flannel, a Fine/ Medium sanding block, a Medium / Coarse Sanding Block, and a fine wool wire finishing pad. If your product requires repair or refurbishing, please contact us for instructions.

# Series One Care Instructions



## Series Specifications

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### Material / Finish:

Solid Oak / Clear Oil & Wax

Lacquered Solid Ash / Lacquer



### *Oil & Wax Finish*

Series One has been finished with an application of Naturhaus clear natural oil, followed by an application of Naturhaus clear natural wax. Please refer to the 'Basics' section for details on how to care for your natural Oak Series One furniture.

### *Lacquer (Colour) Finish*

For cleaning lacquered wood simply use a damp cloth and avoid solvents like benzene or acetone and do not oil. If the lacquered surfaces of your furniture item get scratched you can use a corresponding RAL touch-up paint to re-colour. Contact Us for more information.

### *Brass Finishes*

For regular maintenance of your brushed brass components, we recommend you buy an Ultra Fine Mirka Mirlon Finishing Pad from us or a specialist supplier, or some wire wool. If the brass tarnishes or dulls you can restore its (matte) finish by rubbing it with the Mirka pad or wire wool.

# Series Two Care Instructions



## Series Specifications

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### Material / Finish:

Solid Ash / White Oil & Wax

Solid Walnut / Clear Oil & Wax

Solid Oak (Outdoor) / Osmo Natural Oil



### *Oil & Wax Finish*

Series Two has been finished with an application of Naturhaus clear natural oil (for Walnut) or Naturhaus white oil (for Ash), followed by an application of either Naturhaus clear natural (for Walnut) or Naturhaus white wax (for Ash). Please refer to the 'Basics' section about how to care for your natural Walnut or Ash Series One furniture. Make sure the correct wax is applied for either the Ash or Walnut.

### *Outdoor Osmo Natural Oil (Series Two)*

Our Series Two outdoor products are finished with Osmo Natural Oil, Clear Matt 701. These can be cleaned daily with a damp cloth. For long-term general maintenance, periodic reapplication of the Oil is recommended so that over time the wood absorbs more and more oil making it increasingly repellent to marks and staining. Further information is available online.

### *Brass Finishes*

For regular maintenance of your brushed brass components, we recommend you buy an Ultra Fine Mirka Mirlon Finishing Pad from us or a specialist supplier, or some wire wool. If the brass tarnishes or dulls you can restore its (matte) finish by rubbing it with the Mirka pad or wire wool.



# Series Three Care Instructions



## Series Specifications

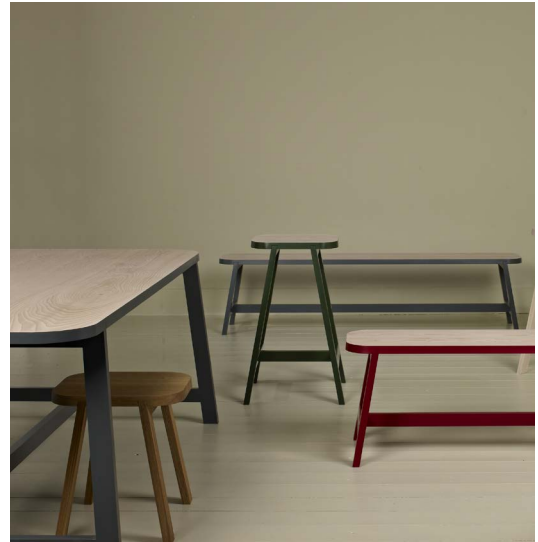
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### Material / Finish:

Solid Oak / Clear Oil & Wax

Solid Beech / White Oil & Wax

Lacquered Solid Beech / Lacquer



### *Oil & Wax Finish*

Series Three has been finished with an application of Naturhaus clear natural oil (for Oak) or Naturhaus white oil (for Beech), followed by an application of either Naturhaus clear natural (for Oak) or Naturhaus white wax (for Beech). Please refer to the 'Basics' section about how to care for your natural Oak or Beech Series Three furniture. Make sure the correct wax is applied for either the Oak or Beech.

### *Lacquer (Colour) Finish*

For cleaning lacquered wood simply use a damp cloth and avoid solvents like benzene or acetone and do not oil. If the lacquered surfaces of your furniture item get scratched you can use a corresponding RAL touch-up paint to re-colour. Contact Us for more information.



## Series Four Care Instructions



## Series Specifications

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### Material / Finish:

Solid Oak & Oak Veneer / Clear Oil & Wax

Lacquered Solid Ash & Ash Veneer / Lacquer



### *Oil & Wax Finish*

Series Four has been finished with an application of Naturhaus clear natural oil, followed by an application of Naturhaus clear natural wax. Please refer to the 'Basics' section about how to care for your natural Oak Series Four furniture.

### *Lacquer (Colour) Finish*

For cleaning lacquered wood simply use a damp cloth and avoid solvents like benzene or acetone and do not oil. If the lacquered surfaces of your furniture item get scratched you can use a corresponding RAL touch-up paint to re-colour. Contact Us for more information.



# Series Five Care Instructions



## Series Specifications

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### Material / Finish:

Solid Oak / Clear Oil & Wax

Solid Cherry / Clear Oil & Wax

Semi Aniline Leather



### *Oil & Wax Finish*

Series Five has been finished with an application of Naturhaus clear natural oil, followed by an application of Naturhaus clear natural wax (for Oak & Cherry options). Please refer to the 'Basics' section about how to care for your natural Oak/Chery Series Five furniture.

### *Leather Finish*

As a natural product, each and every hide is unique and will display traces of its past. For general care, please do not use chemicals, saddle soap, cleaning solvents, furniture polish, oils, vernish, abrasive cleaners, soap or ammonia water.

If the surface of your leather furniture is stained, blot excess liquid up as quickly as possible with a clean microfibre cloth. If neccessary, use clean lukewarm water only and let dry naturally. If water is used, clean the entire area where spot occurred seat cushion. Please do not rub.

If the surface of your leather furniture has grease, wipe excess grease off the leather with a clean microfibre cloth. Then leave it alone as the spot should dissipate as much as possible into the leather in a short period of time. Please do not apply water or try to wash the grease spot.



# Hardy Collection Care Instructions



## Collection Specifications

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### Material / Finish:

Solid Oak / Clear Oil & Wax

Solid Ash / White Oil & Wax

Solid Ash / Lacquered



### *Oil & Wax Finish*

The Hardy Collection has been finished with an application of Naturhaus clear natural oil (for Oak) or Naturhaus white oil (for Ash), followed by an application of either Naturhaus clear natural (for Oak) or Naturhaus white wax (for Ash). Please refer to the 'Basics' section about how to care for your natural Oak or Ash Hardy Collection furniture. Make sure the correct wax is applied for either the Oak or Ash.

### *Lacquer (Colour) Finish*

For cleaning lacquered wood simply use a damp cloth and avoid solvents like benzene or acetone and do not oil. If the lacquered surfaces of your furniture item get scratched you can use a corresponding RAL touch-up paint to re-colour. Contact us for more information.

# Semley Collection Care Instructions



## Collection Specifications

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### Material / Finish:

Solid Oak / Raw OSMO

Lacquered Solid Oak / Lacquer Stained Solid Iroko /

Outdoor OSMO Natural Oil



## Oil & Wax Finish

The Semley Collection has been finished with an application of OSMO Polyx-Oil Effect 3044 Raw. OSMO is a mixed formulation of oil & wax. This finish is designed to maintain the 'raw' colour of the timber and forms a level of protection against liquid spills and everyday wear and tear. If you want to give your furniture an extra layer of protection then we would recommend applying a coat of OSMO Polyx-Oil 3062 on delivery.

## *Lacquer (Colour) Finish*

For cleaning lacquered wood simply use a damp cloth and avoid solvents like benzene or acetone and do not oil. If the lacquered surfaces of your furniture item get scratched you can use a corresponding RAL touch-up paint to re-colour. Contact Us for more information.

## *Outdoor OSMO Natural Wood Stain (Outdoor)*

Our outdoor products are finished with Osmo Natural Oil Wood stain, Teak 708. These can be cleaned daily with a damp cloth. For long-term general maintenance, periodic reapplication of the Oil is recommended so that over time the wood absorbs more and more oil making it increasingly repellent to marks and staining.

# Ori Collection Care Instructions



## Collection Specifications

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Material / Finish:

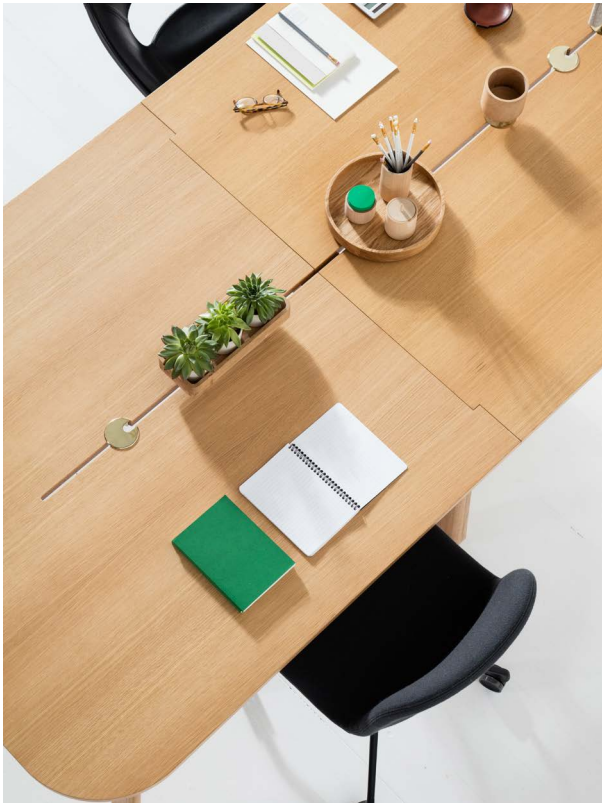
Solid Ash / White Oil & Wax / Upholstery



### *Oil & Wax Finish*

The Ori Collection has been finished with an application of Naturhaus white oil, followed by an application of Naturhaus white wax. Please refer to the 'Basics' section about how to care for your natural Ash Ori Collection furniture.

# Work Series Care Instructions



## Series Specifications

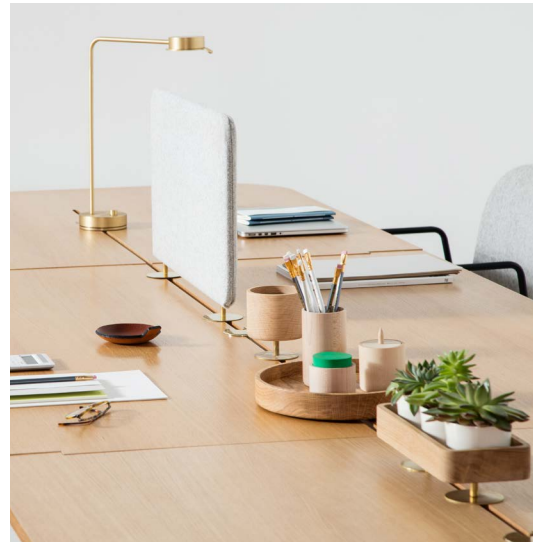
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### Material / Finish:

Oak Veneer / Raw OSMO

Ash Veneer / White OSMO

Laminate



### *Oil & Wax Finish*

The Work Series has been finished with an application of OSMO Polyx-Oil Effect 3044 Raw (for Oak) or Osmo Wood Wax Finish 3111 White (for Ash). OSMO is a mixed formulation of oil & wax. This finish is designed to maintain the 'raw' colour of the timber and forms a level of protection against liquid spills and everyday wear and tear. If you want to give your furniture an extra layer of protection then we would recommend applying a coat of OSMO Polyx-Oil 3062 on delivery.

### *Laminate (Fenix)*

We use Fenix® branded laminate is an option for our Work Series. FENIX is an opaque and anti-fingerprint surface. No special maintenance is required: just a damp cloth with warm water or a mild detergent. Almost all regular household cleaning products or disinfectants can be safely used. Please refer to Fenix® maintenance and cleaning instructions. [Click Here](#) for further information.





## Another Bed Care Instructions



### Specifications

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**Material / Finish:**

Fabric of choice, Oak Veneered Poplar Core Plywood  
Headboard, Solid Oak Legs



We do not advise placing upholstered furniture in your home where it might receive prolonged exposure to sunlight, as this can cause fabric to fade.

If you have pets then bear in mind that claws can be particularly damaging to upholstered furniture – as can any kind of sharp object.

Use a vacuum cleaner or soft brush to remove surface dust from your upholstered bed on a weekly basis.

The legs of the Another Bed have been finished with an application of OSMO Polyx-Oil 3062. Please refer to the 'Basics' section about how to care for the oak components of the Another Bed.

# Wick Bed Care Instructions



## Specifications

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Material / Finish:

Fabric of choice, Solid Oak Legs



We do not advise placing upholstered furniture in your home where it might receive prolonged exposure to sunlight, as this can cause fabric to fade.

If you have pets then bear in mind that claws can be particularly damaging to upholstered furniture – as can any kind of sharp object.

Use a vacuum cleaner or soft brush to remove surface dust from your upholstered bed on a weekly basis.

The legs of the Wick Bed have been finished with an application of OSMO Polyx-Oil 3062. Please refer to the 'Basics' section about how to care for the oak components of the Wick Bed.



# Another Sofa Care Instructions



## Specifications

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Material / Finish:

Fabric of choice, Solid Oak Legs



All cushions, whether foam, natural fibre or feather filled, should be plumped up regularly, especially feather filled. Plumping is vital to best maintain upholstery on an ongoing basis, to help retain softness, comfort and appearance. Occasionally it may be necessary to undo the zip and slide your arm inside to re-adjust the edges of cushion in relation to the piping on the cushion cover during use.

We do not advise placing upholstery in your home where it might receive prolonged exposure to sunlight, as this can cause fabric to fade.

If you have pets then bear in mind that claws can be particularly damaging to upholstered furniture – as can any kind of sharp object.

Use a vacuum cleaner or soft brush to remove surface dust on a weekly basis. We recommend that both removable and non-removable covers should be fully cleaned once a year in situ by a specialist cleaning company.

The legs of the Another Sofa have been finished with an application of OSMO Polyx-Oil 3062. Please refer to the 'Basics' section about how to care for the oak components of the Another Sofa.

# Slow Sofa & Armchair Care Instructions



## Specifications

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Material / Finish:

Fabric of Choice, Solid Ash Legs



All cushions, whether foam, natural fibre or feather filled, should be plumped up regularly, especially feather filled. Plumping is vital to best maintain upholstery on an ongoing basis, to help retain softness, comfort and appearance. Occasionally it may be necessary to undo the zip and slide your arm inside to re-adjust the edges of cushion in relation to the piping on the cushion cover during use.

We do not advise placing upholstery in your home where it might receive prolonged exposure to sunlight, as this can cause fabric to fade.

If you have pets then bear in mind that claws can be particularly damaging to upholstered furniture – as can any kind of sharp object.

Use a vacuum cleaner or soft brush to remove surface dust on a weekly basis. We recommend that both removable and non-removable covers should be fully cleaned once a year in situ by a specialist cleaning company.

The legs of the Slow Sofa have been finished with an application of OSMO Polyx-Oil 3062. Please refer to the 'Basics' section about how to care for the ash components of the Another Sofa.

# Welwyn Sofa & Armchair Care Instructions



## Specifications

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Material / Finish:

Solid Oak / Clear Oil & Wax / Upholstery



All cushions, whether foam, natural fibre or feather filled, should be plumped up regularly, especially feather filled. Plumping is vital to best maintain upholstery on an ongoing basis, to help retain softness, comfort and appearance. Occasionally it may be necessary to undo the zip and slide your arm inside to re-adjust the edges of cushion in relation to the piping on the cushion cover during use.

We do not advise placing upholstery in your home where it might receive prolonged exposure to sunlight, as this can cause fabric to fade.

If you have pets then bear in mind that claws can be particularly damaging to upholstered furniture – as can any kind of sharp object.

Use a vacuum cleaner or soft brush to remove surface dust on a weekly basis. We recommend that both removable and non-removable covers should be fully cleaned once a year in situ by a specialist cleaning company.

The legs of the Welwyn Sofa have been finished with an application of OSMO Polyx-Oil 3062. Please refer to the 'Basics' section about how to care for the oak components of the Welwyn Sofa.

# Modern Farmhouse Care Instructions



## Collection Specifications

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Material / Finish:

Solid Oak / Clear Oil & Wax / Upholstery



### *Oil & Wax Finish*

The Modern Farmhouse Collection has been finished with an application of clear natural oil, followed by an application of clear natural wax. Please refer to the 'Basics' section about how to care for your natural Oak Modern Farmhouse piece.

# Fram Shelving Care Instructions



## Specifications

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### Material / Finish:

Oak Veneered Plywood / Clear Oil & Wax

Lacquered Ash Veneered Plywood / Lacquer



### *Oil & Wax Finish*

The Fram Shelving has been finished with an application of clear natural oil, followed by an application of clear natural wax. Please refer to the 'Basics' section about how to care for your natural Oak Fram Shelving.

### *Lacquer (Colour) Finish*

For cleaning lacquered wood simply use a damp cloth and avoid solvents like benzene or acetone and do not oil. If the lacquered surfaces of your furniture item get scratched you can use a corresponding RAL touch-up paint to re-colour.



# Syd Chair Care Instructions



## Specifications

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### Material / Finish:

Solid Ash / Clear Oil & Wax

Vegetable tanned Leather



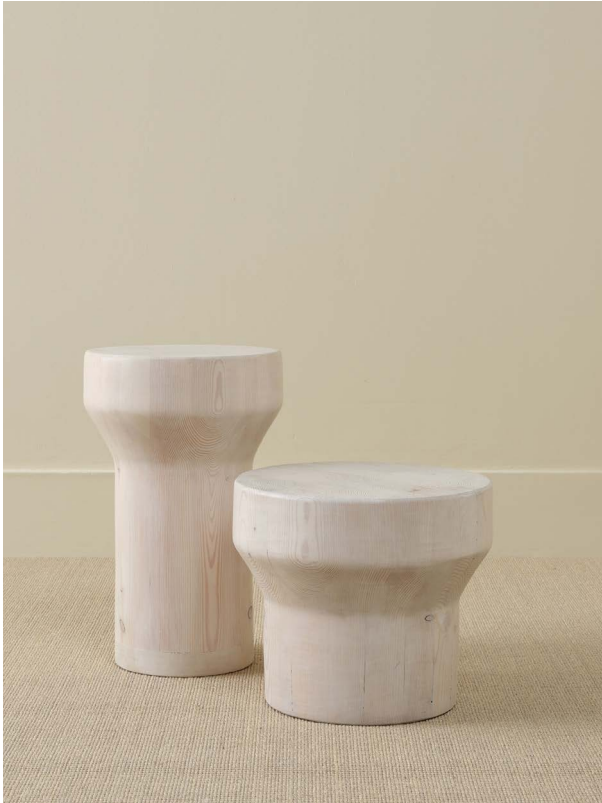
### *Oil & Wax Finish*

The Syd Chair has been finished with an application of clear natural oil, followed by an application of clear natural wax. Please refer to the 'Basics' section about how to care for your natural Ash Syd Chair.

### *Leather Finish*

As a natural product, each and every hide is unique and will display traces of its past. Vegetable tanned leather has no synthetic coatings which allows it to 'breathe'. As a result, it's able to absorb moisture and oils, and go on to form a 'patina'. To ensure its long-lasting appeal, leather requires regular care and maintenance. Only use water based leather cleaners and conditioners.

# Gallon Tables Care Instructions



## Specifications

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**Material / Finish:**

Solid Block Laminated Ash

White Oil & Wax



### *Oil & Wax Finish*

The Gallon Tables has been finished with an application of natural white oil, followed by an application of clear natural wax. Please refer to the 'Basics' section about how to care for your natural Ash Gallon Tables.



# Davenport Bureau & Sideboard Care Instructions



## Specifications

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### Material / Finish:

Solid Oak, Oak Veneered Plywood, Pinboard  
Osmo Raw



## *Oil & Wax Finish*

The Davenport Bureau has been finished with an application of OSMO Polyx-Oil Effect 3044 Raw. OSMO is a mixed formulation of oil & wax. This finish is designed to maintain the 'raw' colour of the timber and forms a level of protection against liquid spills and everyday wear and tear. Please refer to the 'Basics' section about how to care for your natural Oak furniture. It is recommended that a Clear OSMO 2062 is applied on top of the Raw OSMO finish.